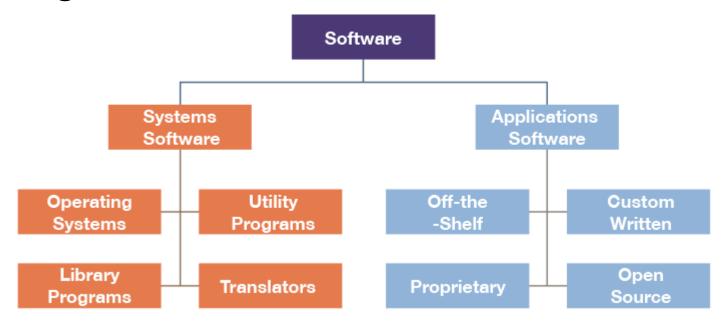


Objectives

- Distinguish between systems software and applications software
- Describe what is meant by a utility program and give examples
- Be able to justify a suitable application for a specific purpose
- Distinguish between open source and closed source software

Categories of software

Software can be grouped into several categories





Systems software

- Needed by the system to control hardware and run applications
 - Operating System
 - Utilities
 - Libraries
 - Translators



Operating System

- We have already discussed Operating Systems in detail in the previous topics
 - What is the purpose of the Operating System?





Operating System

- What is the purpose of the Operating System?
 - Provide a user interface
 - Handle memory management
 - Interrupt handling
 - Processor scheduling to provide 'multi-tasking'



Utility programs

- Utility programs optimise the performance of the computer and perform useful background tasks
 - Disk defragmenter
 - Automatic backup
 - Automatic updating
 - Virus checker
 - Compression software



Utility: Disk defragmenter

- Large files stored on a magnetic hard drive may be split up across several physical disk locations
- Disk defragmenter reorganises the hard drive so that files are in sequential blocks where possible
- The result is that files can be read more quickly
 - Why does the location of file data on a hard disk affect the speed of access?



Utility: Disk defragmenter

 Suppose files are stored in a section of the hard disk as follows:



 The defragmenter will try to ensure all parts of file A are contiguous by moving other files as necessary

File A File A File C File B

 Why do you think gaps might be present in the first place?

Utility: Automatic backup

- Data in permanent storage needs to be regularly backed up
 - Why might a business need to use backups?
- Users may forget to do this!
- The process can be automated, specifying:

Where – portable hard drive, cloud, local server

When – usually when the computer is not in use

What – which data should be backed up

How – should backups be compressed



Utility: Automatic updating Huns in the background detecting software update releases and automatically installing them

- Some updates add new software features
- Some important updates fix **security issues** which could otherwise hardward by hardward





Windows automatic update

Update history

Cumulative Update for Windows 10 Version 1607 (KB3197954)

Successfully installed on 30/10/2016

Update for Windows 10 Version 1607 (KB3199986)

Successfully installed on 30/10/2016

Security Update for Adobe Flash Player for Windows 10 Version 1607 (KB3201860)

Successfully installed on 30/10/2016

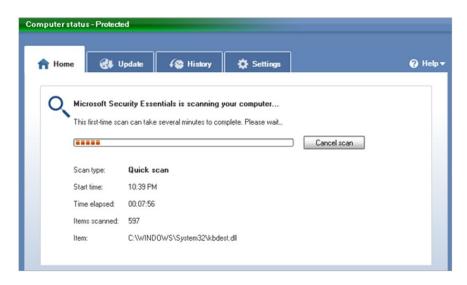
Windows Malicious Software Removal Tool for Windows 8, 8.1 and 10 - October 2016 (KB890830)

Successfully installed on 12/10/2016



Utility: Virus checker

- Scans permanent storage for viruses by comparing files to known virus definitions
 - May also scan files 'on access' as they are opened
 - Must be kept up to date with new virus definitions to be effective





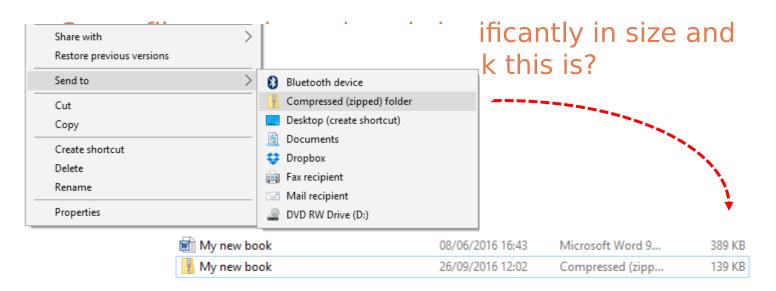
Utility: Virus checker

- Antivirus software uses heuristics it knows what types of behaviour are likely to be used by a malicious program
- Heuristics can be used to guess which programs or files may contain a virus, based on their behaviour
- Sometimes the virus checker will flag a harmless file as a virus
 - Why do you think this happens?



Utility: Compression software.

- **Software**We may want to send large files across the internet
- Compression software can reduce the size of files





Worksheet

Complete Task 1 on Worksheet 3



Libraries and Translators

- Allow programs to use pre-written routines and to be translated into executable code
- Libraries and translators will be discussed in detail in Topic 4



Applications software

- Software that performs a task to benefit the user
- Applications can be divided into categories:
 - General purpose
 - Special purpose
 - Bespoke
- When we talk about 'apps' on a phone, this is just short for 'applications'!



Off the shelf or bespoke?

- Ready made software available to anyone to purchase is known as off the shelf software
 - This is true even if it didn't come from a physical shop!
- Software that is custom created for a specific user is known as bespoke software
- Bespoke software is mostly used by businesses rather than individuals



Open source software

- Open source software allows anyone to access its source code
- The software is open source licensed but free to use
- Anyone may modify the software and sell it, on the condition that the software produced is also open source
- Different from freeware software that is free for anyone to use but the source code is not available

Closed source (proprietary) Closed source (or proprietary') software does

- not allow access to source code
- Users must pay the person or company who owns the copyright for a license to use the software
- There may be restrictions on how the software

is used

 e.g. it may only be licensed to be used by one person, on one machine, or on a particular physical site



Worksheet

Complete Task 2 on Worksheet 3



Selecting an application

What criteria might you use when selecting an application to use?



Selecting an application

- Functionality does it do what I want it to do?
- Hardware will it run on the hardware?
- Availability already exists or specially written?
- Cost how much is it?
- Reliability are there bugs, has it been tested?



Plenary

- Systems software is necessary for the system to operate
- Applications software performs tasks for the user
- Utility programs ensure the system runs smoothly
- Open source software allows free access to the software and its source code
- Closed source software requires users to pay for a licence and source code is hidden



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